

GLENN NG GUO YOU

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glenng.com 

A managerial, solution-focused and an all-rounder developer, with competence in a range of languages, design & development. Able to work around technologies and implements the best strategies to improved user experience and engagement that delivers expected results through his abilities to understand business objectives and implement solutions that perform.

Committed professional, research-oriented and highly organized, capable to work under pressure and performance-oriented. Enjoys being part of a team, motivated and eager to connect with others in a collaborative environment where ideas start to flow.

SKILLS

- Python, Java, C++, .NET, C#, PHP
- JavaScript, Node.js, VueJS
- HTML5, CSS3, Bootstrap4, modern responsive techniques
- AWS (Amazon Web Services) & Microsoft Azure
- Database management (MySQL, MSSQL)
- Android Development, Windows Phone Development
- Project and Vendor Management
- UI/UX Design and Prototyping
- Network Architecture & Cisco Routers
- Git, GitHub, Git workflows
- Autodesk Maya Studio (VR), Sony Vegas

EXPERIENCE

MAY 2020 – PRESENT

Founder / Indo4ward.com

- Founded an Indonesia eCommerce Aggregator delivering and forwarding purchases from Indonesia to Singapore, Malaysia, Taiwan and the US
- Worked with multiple shipping partners and brand owners to deliver Indonesia brand exposure and sales overseas

DEC 2019 – PRESENT

Founder / @RidersAssistBot on Telegram

- Telegram bot developed to deliver Motorcyclist assisted information (Weather & Traffic conditions) directly and in communities
- Clocking over 35,000 requests in a year from over 770 individual users and 108 groups totaling to about 15,770 users and growing
- In the process of partnering with motorcycle vendors in delivering exclusive partnerships and riding community events

JAN 2019 – SEP 2019

Adjunct Lecturer / School of Computing, Singapore Polytechnic, Singapore

- Conducted classes on Fundamentals of programming (Python) & Backend development (NodeJS)
- Implemented modern teaching techniques by delivering various course materials using video and social media channels
- Communicated with students, receive compliments, and transform class hours into real fun ways to learn
- Led students to completion of their course assignments through interactive teaching

JAN 2016 – DEC 2018

Founder and Project Manager / VULXE Solutions, Singapore (www.vulxe.net)

- Collaborated, designed, and developed IT solutions for multiple clients such as Changi Airport, Resorts World Sentosa, etc.
- Built architectures, deployment methods, and produce solutions that perform for clients
- Devised products from scratch going through the entire SDLC process with proper resource utilization
- Established online marketing strategies that perform (email marketing, SEO, ads, etc.), manage accounts, highlight their presence on the market, and assured a fruitful business continuity

FEB 2019 – AUG 2019

Technology & Operations Analyst, and Project Lead / RHB Bank Berhad, Singapore

- Assured a continuous connection between business units, IT units, and external vendors

- Conceived IT project requirements, held discussions with stakeholders, communicated all possible lapses, successfully mitigated lapses, and delivered expected results
- Facilitated in Digital Payment, internal & external CRM systems and proposed new ideas that were put into practice
- Maintained enhancements feasibility internally, but also externally for all vendors

JAN 2016 – NOV 2018

IT Consultant / Visual Studio Singapore Pte Ltd, Singapore

- Collaborated with various IT vendors and assessed IT implementations for multiple projects
- Led all IT initiatives for the company’s projects and strategized internal IT initiatives
- Researched and developed IT products such as Facial Recognition Systems for Loyalty programs
- Collaborated with the clients and devise IT processes that were deployed on projects

FEB 2018 – OCT 2018

Technology Manager / PrivEx, Private Securities Exchange Pte Ltd, Singapore

- Assessed, implemented, and led all IT infrastructures, services, and business requirements that were tech-related
- Oversaw and maintained a successful BCP and TRM requirements of MAS filing in the early stage of the company
- Established key strategies, provided options, and ensured that all requirements were executed as planned

APR 2015 – AUG 2015

Intern / Singtel, Singapore

- Measured development process and facilitate team members to be in-line with our Service Level Agreement
- Conducted valuable assistance in managing the team with Senior IT Analyst and Assoc. Director
- Monitored the weekly team’s statistics and automatically calculated the productivity level using Microsoft Excel
- Reviewed and created presentation slides and documentation for different teams and administrative personnel

EDUCATION

AUG 2022

Bachelor of Science (Information Systems) Magna Cum Laude / School of Computing and Information Systems, Singapore Management University, Singapore

ACHIEVEMENTS: Directors’ List 2020/2021

APR 2022

Spring Semester Exchange (CGPA 3.68/4.0) / Questrom School of Business, Boston University

COURSEWORK: Seminar Women and Social Change in Asia; Enterprise Cybersecurity Management; Managing Information Security; International Entrepreneurship

JUN 2016

Diploma in Information Technology / Singapore Polytechnic, Singapore

ACHIEVEMENTS: Graduated with Merit, Faculty and Institution Top Graduate, Institutional Medalist (Tay Eng Soon Gold Medal), IDA Gold Medal, Microsoft Award, Best Design - Clean and Green Hackathon, Consecutive Director Year 1 & 2, IDA ELITE Member.

NOV 2012

Graduated in Info-Communications Technology / Institute of Technical Education, Singapore

ACHIEVEMENTS: Visited Cambodia for my Youth Expedition Project.

CO-CURRICULAR & ACHIEVEMENTS

Year	Description	Organization
2022	Graduated Bachelors with Magna Cum Laude	Singapore Management University
2020	Directors' List of School of Computing and Information Systems	Singapore Management University
2020	Director of Marketing and Communications of Civil Defense Lionhearthers	Singapore Management University/SCDF
2016	Institutional Medalist (Tay Eng Soon Gold Medal)	Singapore Polytechnic
2016	Microsoft Award, Faculty Top Graduate	Singapore Polytechnic
2016	Model Student Award	Singapore Polytechnic
2015	Clean and Green Hackathon (Best Design)	NEA Singapore
2014	Microsoft Student Partner, Campus Lead (SP)	Microsoft Singapore
2014	Microsoft Publish IT, Hackathon, Top 3 Winner	Microsoft Singapore
2013	Microsoft Student Partner	Microsoft Singapore
2013	Runner up in Samsung App Challenge, Singapore Polytechnic	Samsung Singapore
2012	IPv6 Competition Finalist	IPv6 Forum & IDA Singapore

CERTIFICATIONS

- Proxor 3 Certification in Java
 - Microsoft Technology Associate in Web Development
 - IPv6 Intermediate Course by Progresso
 - Practitioner Certificate in Personal Data Protection
 - Scum Master Certified
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LANGUAGES

- English – Spoken and written
- Mandarin – Spoken
- Mandarin Dialect (Hokkien) – Spoken